

Illinois Medicaid Managed Care Consumer Benefits Transportation Toolkit

On Behalf of Molina Healthcare

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Health Plan Numbers to Set Up Non-Emergency Rides to Healthcare in Advance



HealthChoice Illinois: (844) 644-6354

Medicare-Medicaid Alignment Initiative (MMAI): (844) 644-6353

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Website to Schedule Rides



Member login link to schedule and manage trips:
<https://idp-ua.mtmlink.net/Account/Login>

Molina also has a Member App to schedule / manage trips. It is available on the **App Store** and **Google Play**. Just search "MTM Link Member"

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Additional Rides That May be Covered

Rides to the pharmacy to pick up medication



Rides to Molina Community Events

Rides for parents to visit babies that are still in the hospital (NICU)



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Scheduling Policies



Trips must be scheduled at least **72 hours** in advance.

If you choose to drive yourself, you may be able to get money back for your gas. For more information, visit www.mtm-inc.net/mileage-reimbursement/

Remember to Plan Ahead

When you book your ride, make sure to talk to your health plan about any needs for the ride. This could include bringing extra people.

How do I find out if a health care service or benefit is covered?

To find out if a health service or benefit is covered, call Molina Member Services at **(855) 687-7861** or view the **Molina Member Handbook** [here](#).

If you are having an emergency, call 911.