Illinois Medicaid Managed Care Consumer Benefits Transportation Toolkit

On Behalf of Molina Healthcare

Health Plan
Numbers to Set
Up NonEmergency Rides
to Healthcare in
Advance



2 Website to Schedule Rides



HealthChoice Illinois: (844) 644-6354

Medicare-Medicaid Alignment Initiative (MMAI): (844) 644-6353

Member login link to schedule and manage trips: https://idp-ua.mtmlink.net/Account/Login

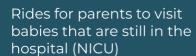
Molina also has a Member App to schedule / manage trips. It is available on the **App Store** and **Google Play.** Just search "MTM Link Member"

Additional Rides
That May be
Covered

Rides to the pharmacy to pick up medication



Rides to Molina Community Events





4 Scheduling Policies



Trips must be scheduled at least **72 hours** in advance.

If you choose to drive yourself, you may be able to get money back for your gas. For more information, visit www.mtm-inc.net/mileage-reimbursement/

Remember to Plan Ahead

When you book your ride, make sure to talk to your health plan about any needs for the ride. This could include bringing extra people.

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How do I find out if a health care service or benefit is covered?

To find out if a health service or benefit is covered, call Molina Member Services at **(855) 687-7861** or view the **Molina**Member Handbook here.

